

TERMS OF SERVICE

Effective Date: 2-11-2026

Company: SmallBiz Marketing LLC

1. Acceptance of Terms

By accessing our website or using our services, you agree to be bound by these Terms of Service.

2. Services

SmallBiz Marketing LLC provides services including but not limited to:

- Video editing
- Content creation
- Website design
- Marketing strategy
- Advertising management
- SaaS-related marketing services

Scope of services will be defined in individual client agreements or proposals.

3. Payments

- Payment terms will be outlined in service agreements.
 - Deposits may be required before work begins.
 - Late payments may result in paused services.
 - All fees are non-refundable unless otherwise agreed in writing.
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4. Revisions

Unless otherwise stated in writing:

- Revisions are limited to reasonable adjustments.
 - Excessive revisions may incur additional charges.
 - Major scope changes require a new agreement.
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5. Client Responsibilities

Clients agree to:

- Provide required materials promptly
- Ensure they have rights to all media, music, logos, and content provided
- Respond to communication in a timely manner

SmallBiz Marketing LLC is not responsible for copyright violations resulting from materials supplied by the client.

6. Intellectual Property

A. Client Ownership

Upon full payment, final deliverables become the client's property unless otherwise stated.

B. Portfolio Rights

SmallBiz Marketing LLC retains the right to display completed work in portfolios, marketing materials, and social media unless agreed otherwise in writing.

7. Confidentiality

We agree to keep client information confidential and not disclose sensitive business information to third parties without consent.

8. Limitation of Liability

To the maximum extent permitted by law:

SmallBiz Marketing LLC shall not be liable for:

- Indirect or consequential damages
- Lost profits
- Business interruption
- Platform algorithm changes (YouTube, Meta, etc.)
- Third-party service outages

Total liability shall not exceed the amount paid for services in the previous 30 days.

9. No Guarantees

Marketing results are not guaranteed. Performance may vary based on industry, competition, and market conditions.

10. Termination

Either party may terminate services according to the terms outlined in the service agreement.

Outstanding balances remain due upon termination.

11. Governing Law

These Terms shall be governed by the laws of the State of Michigan, without regard to conflict of law principles.

12. Modifications

We reserve the right to update these Terms at any time. Continued use of services constitutes acceptance of updated Terms.

13. Contact Information

SmallBiz Marketing LLC

8 Kensington Circle, A, Mount Pleasant, Michigan

Email: smallbizmarketing.vip@gmail.com